

Overview and Scrutiny Committee 11th January 2010
Q 'N' A: Item 8, Cabinet Member for Adult Social Care & Wellbeing

No	Page/ Point	Question/Observation	Answer (Where applicable)
1	Page 29 "Adult Social Care Services is Performing Well"	<p>"An independent inspection of adult social care services in January 2009 found that the safeguarding of vulnerable adults was adequate." (page 91)</p> <p>How do you feel that the development and implementation of an action plan has improved the service during the year?</p>	<p>The service has developed over the year with the introduction of a specific safeguarding team which has clear management and will cover all safeguarding and Deprivation of liberty safeguarding issues. The full team will be in place by end of February 2010 when all safeguarding referrals will be dealt with by this team. This will allow for a strengthened, coordinated approach to investigations and improved delivery of individual safeguarding plans across all services.</p> <p>The service has also improved its case file audit process which is overseen by the Head of Service, with a new SOVA workflow (implemented in April 2009). The new workflow lends itself to the production of more accessible performance management information about Safeguarding. A review of the SOVA workflow was carried out in October 2009 and subsequent refinements to the process will be made during January 2010. Staff are supported in the use of the workflow by the FWi support team to ensure high quality of data, and that the workflow is used appropriately.</p> <p>The appointment of an Independent Chair for the Safeguarding Adult Board and the formation of a member's panel will allow for a more meaningful overview of the safeguarding function within Haringey.</p> <p>Finally a more focused approach for all 3 levels of safeguarding training is being developed which will be more practice-based learning, with a greater use of case scenario's to aid understanding of safeguarding issues and how they occur in all areas of the community.</p> <p>The Safeguarding Adults Board (SAB) Prevention subgroup, is working hard in raising safeguarding awareness in the community and across the partnership. In 2009, briefings were made to Caribbean, Bengali, Kurdish, Turkish, Chinese and Eastern European communities. The safeguarding information leaflets are</p>



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			<p>produced in six of the main community languages.</p> <p>The SAB Quality Assurance subgroup is developing a quality assurance framework. Service users and their carers who have experienced the safeguarding process will soon be active participants in the QA process (by being able to give direct feedback on their experiences). A questionnaire has been drafted which will be piloted in spring 2010.</p>
2	Page 30 "Strategic Business Planning"	<p>(i) Please can you briefly explain whether you have developed a local procurement strategy?</p> <p>(ii) What benefits do you perceive that there would be to service users, stakeholders and for the local economy with the successful delivery of this strategy in 2010?</p>	<p>Yes. A local procurement strategy was development in line with Category Management processes during 2008/09</p> <p>The new strategy should assist in delivering improved use of resources, linking commissioning plans to budgets and delivered through the procurement strategy</p> <p>Efficiency savings, through the re-modelling of the brokerage function to support the development of personalised budgets for individual service users</p> <p>Regional and sub-regional working arrangements are being considered for relevant areas.</p> <p>Transactional efficiencies relating to invoice payment processes (with new performance targets to evidence improvements).</p> <p>Possibilities around sustainable procurement (investigating opportunities around aids and adaptations)</p> <p>Local collaboration which underpins the procurement strategy and is based within the HSP commissioning framework development.</p>